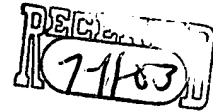


PAUL D. HEYDON • PATENT ATTORNEY

3004 NACOGDOCHES ROAD
SAN ANTONIO • TEXAS 78217
210 • 930 • 4300
210 • 804 • 1298 FAX



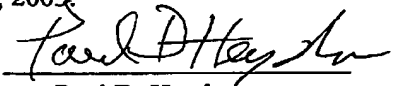
FACSIMILE TRANSMISSION

Date: July 11, 2003
To: Commissioner for Patents
PO Box 1450, Alexandria, VA 22313-1450

Technology Center 2100
Fax No.: 703-746-7239

Certificate of Transmission under 37 CFR 1.8

I hereby certify that this correspondence is
being facsimile transmitted to the
United States Patent and Trademark Office
on July 11, 2003.

Signature: 

Paul D. Heydon

Total pages: 1

RE: CHANGE OF CORRESPONDENCE ADDRESS in Docket No. AUS920011024US1. Application No.
10/062,369. Art unit 2152. Filing date 01/31/2002

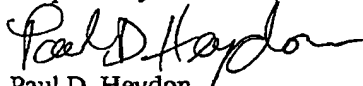
A change of address is being made regarding the application of:

First named inventor: Stephen S. Breese

For: Method and System for Performance Reporting in a Network Environment

Please note my new office address at the top of this page. I may be reached by telephone at:
210 - 930 - 4300.

Respectfully submitted,



Paul D. Heydon

Reg. No. 46,769

CONFIDENTIALITY NOTICE

THE INFORMATION CONTAINED IN THIS FACSIMILE IS LEGALLY PRIVILEGED AND CONFIDENTIAL INFORMATION THAT IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY USE, DISSEMINATION, DISTRIBUTION OR REPRODUCTION OF THIS TELECOPY IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS TELECOPY IN ERROR, PLEASE NOTIFY SENDER IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA UNITED STATES POSTAL SERVICE.

THANK YOU!